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Lez. 2.3 - INTERNATIONAL STANDARDS AND CERTIFICATIONS







*A standard is a specific type of rule with three characteristics.
Firstly, they are: "Important tools for regulating individual as well as collective behaviour and achieving social order". See-only, standards are voluntary for those who wish to use them. In this sense, the decision to comply with a standard is one for those who wish to use the standard. This means that if a standard is to be effective it must be seen to be legitimate by those who use it and further accentuate the legitimacy of an action. Thirdly, standards are meant to be widely used.

**Burneson, N., Booch, A., Said, D., 282. The dynamics of standards are.

**Three perspectives on standards in organization studies. Organ. 200. 23, 230-50.





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What is meant by technical standard?
 What is the difference between a standard and a guideline?
 What are ISO standards?
 BS8001 standard what principles does it define?

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